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Project 4 – Healthy Ideas

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Brief

Content Requirements 2 – Post Competitive Analysis

Site Map

Wireframes

Home Page Home Page / Recipe listing results Home Page / Recipe Details Community Page Restaurants Page Blog Page Submit a recipe Page

Moodboard

Design Comps Home Page Community Page





Ideal Experience Persona - Dale

Scenario Daughter Home	
Task	Page
Searching for vegetarian recipes	Home/Features
Clicks search Filter	Home/List of Results
Clicks recipe	Home/
Prints out	Details of Recipe Home/PDF link

Scenario Cooking For Himself	
Task	Page
Browses recipe ideas	Home/features
Looks for inspiration	Articles/Blog
Clicks on filter by ingredients	Home/Listing
Finds Recipe	Home/ Details of Recipe
Prints out	Home / PDF link

Ideal Experience Persona - Dale

Scenario	
Going Out	
Task	Page
Looking for Restaurant with healthy vegetarian recipes	Home Page
Clicks on Restaurant tab	Restaurant/features
Filter/search by location	Restaurant /search box
Views list of participating restaurants	Restaurant / list of results
Clicks on Restaurant details	Restaurant/ details of restaurant
Clicks through to restaurant website and books online	External website (at this point Bob and Roberta may get paid of the link/referral)
	,

Ideal Experience Persona - Margo

Scenario	
Daughter Home	
Task	Page
Searching for quick family recipes before going out	Home/Features
Clicks search Filter by kids	Home /List of Results
Clicks recipe	Home/ Details of Recipe
Prints out	Home/PDF link

Scenario	
Going Out	
Task	Page
Excited about new recipe wants to upload and share	Home/features
Clicks on submit on menu tab	membership/join
Fills in join membership form creates profile	Member / form
submits profile	membership / confirmation
logs in	membership / login linked from email
fills in recipe form uploads photo	membership includes tags for speed, difficulty and main ingredient
Views results	Home / List of Results
Clicks on share with facebook	links to vegetarian facebook page, sends message to friends on where recipe is.

Scenario

Cooking For friends	[]
Task	Page
Browses recipe ideas	Home/features
Looks for inspiration	Articles/Blog
Clicks on filter by ingredients	Home/Listing
Finds Recipe	Home/ Details of Recipe
Prints out	Home / PDF link
Returns to site	Membership login
and rates recipe	Membership / ratings
Earns profile points	Membership /
for herself	confirmation
increases her online	awards points
reputation	

Content Requirements

After the Persona Analysis and Scenario the content I propose is as following.

Main Global Navigation - links to 5 pages

Home, Contributors/about, Restaurants, Articles/blog, Submit a recipe

Header Global Navigation Member login

Footer

Global Navigation Contact Advertise with us (how to advertise on the site) Legal Privacy Site map Twitter link Facebook link

Home

Featured Recipes that have been rated by members search filters (time, difficulty, kids, desert) and search box Listing search results and details With the recipe details display sources i.e. supermarket PDF and printer friendly version of recipe details.

Contributors/about

Feature member contributors About section for Bob and Roberta

Restaurant

Featured Restaurants search filters (location, cost, meat/vegetarian) and search box Paid adverts for restaurants

Articles/blog

Lifestyle articles search filters and search box

Submit a recipe

Login / join form HTML form with image upload

Executive Summary

Analysing the user personas gave an insight into the types of content that should be included in Bob and Robertas Healthy Ideas website but analysing competitive sites has given clearer idea of what content to include plus layout and design.

Sites compared	Overall Scores out of possible 180 points
My Dish	168
All Recipes	149
The Vegetarian Society	124
The Vegan Family	56

All Recipes is particularly impressive in the way that the content is searchable both locally within the site and with google searches. My Dish has a very strong community feel plus provides articles and useful information

The Vegetarian Society looks like a credible and reliable source but the volume of content is vast, too vast for 2 people to generate so my general recommendation is that the website to be a social networking site focusing on user generated content. The site will grow as members add content and become more useful to it's users.

Bob and Roberta are free to add content at any time but will not be pressured to provide it constantly.

Method

Criteria for Selecting the sites for comparison

Sites chosen for comparison were: -The Vegetarian Society The Vegan Family My Dish All Recipes

I chose two sites that offer information on the alternative lifestyle of vegetarianism and the more extreme Vegans

They are also good because they are in the same "business" to Bob and Roberta and rank highly in searches, plus have a high google page rank. I can assume then that they are successful at attracting visitors and this at least must be partly down to providing relevant, useful content.

My Dish and All Recipes provides functionality that's centres around user-generated content.

Selection of comparative questions or heuristics

The IBM list of comparative questions seemed to provide the best fit to what I need to find out about these competing websites.

The Marketing Experiments website provides a list that is aimed at more e-commerce types of website although I have added some questions from there to my list along with some questions recommended by Nielsen and Stocks.

I also added some questions about the websites social community based on the information on social networks provided by Erin Malone (Boxes and Arrows). I did this because I can see a possible solution for their website could be make it into a social network where members upload articles, share recipes and tell each other about how and where they buy their recipe ingredients.

The Questions

Asking the questions about these other websites has a context and that is what can we learn from the already successful websites. Finding out what do they do well and what do they do badly and capitalising on that.

I went through each question scoring out of five, five being excellent and 0 being non-existent.

I added notes where I thought it was relevant and useful for the production of Bob and Roberta's website.

Findings

All Recipes (http://allrecipes.co.uk/)



Content/Functionality

Content

Recipes Advertising

Functionality

Extensive Search Submit a recipe Join Membership Tag cloud Find local cooks (make friends)

Supporting Content

News Help Legal Privacy Site Map

Comment

All Recipes is simple concept of providing a place where anyone can view an extremely searchable catalogue of member-uploaded recipes. The many different way a user can search for recipes, and modify their search as they go gives this site it's UVP.

All of the content is visible without needing a password plus it is text based meaning that All Recipes is optimised for search. That is for internal search within the site and for search engines. (Comment on SEO for content only)

The most commonly used parts of the site are above the fold

It's Help section was also extensive.

Weaknesses

It is not very personal and looks completely automated with little input from moderators. (I have seen inappropriate uploaded profile pictures).

The Tabbed navigation doesn't always show which page you're on.

My Dish (http://www.mydish.co.uk/)



Content/Functionality

Content

Recipes Advertising Shop Blog/Articles

Functionality

Extensive Search Submit a recipe Join Membership Find local cooks (make friends) Find local group Group and cook activity feeds (like twitter) Forum

Supporting Content

Press articles Privacy Terms and Conditions Sitemap Resources (external links to useful sites)

Comment

My Dish received the highest score overall.

It provides a place for users to look up recipes that member users have uploaded but also provides articles, shop but it's UVP is that My Dish has a strong community feel and functionality. She also has the backing of Dragon's Den member Deborah Meadon that has raised the sites profile and commercial prospects.

It scores full marks for the criteria that Malone says are essential for social networks. Carol Savage, it's founder features prominently on the home page and she looks as though she has a genuine interest in the site and it's community. It has a very warm and friendly feel and it seems it's all about the sharing in a supportive atmosphere.

Weakness

No Help documentation. Nielsen says that even though it shouldn't be necessary if the site it built correctly it should still be provided.

Vegan family http://www.veganfamily.co.uk



Content/Functionality

Content

Recipes Advertising Shop Articles

Functionality

Twitter feed Guest book Join mailing list

Supporting Content

External Links

Comment

I gave the Vegan Family the lowest overall score. This is a site that is for users to view the lifestyle and discoveries of one particular family in their life as Vegans. The Vegan Family looks home made and amateurish and possibly done by the owners on their kitchen table. They are promoting an alternative lifestyle that includes every aspect of their lives including home educating their children.

The site was made by real vegans who you can imagine being hippies with opened toed sandals.

It may be too much on the edge of society and will be dismissed by many and so is a lesson on how not to design your website if you want it to appeal to the mainstream.

That is though it's **strength**. It has an authentic feel. There are enough vegan people within the world to look past it design failures to appreciate it's content. It has a surprisingly high google page rank of 5/10 which would be the envy of MyDish at 4/10.

The lesson to take away here is in niche marketing. The Vegan Family website is not trying to appeal to the mainstream. People find it because it is specialised. It doesn't have to be well designed because people are so interested in it's content. (Sevilla).

Weakness

Poor Design, no member content, no help, not searchable, disorganised.

The Vegetarian Society http://www.vegsoc.org



Content/Functionality

Content (relevant to Bob and Roberta – site it too vast to list all the content)

About News Articles on education Lifestyle Events Cooking school

Functionality

Extensive Search Join Membership Find local groups (make friends)

Supporting Content

Press articles Privacy Contact

Comment

This site's primary purpose is to provide information in all aspects of the Vegetarian lifestyle.

The society itself has taken responsibility for providing all information and content so that looks like it's designed to be used like a reference book to dip into when needed. There is no community of contributors and once you have the information you wanted there is no reason to hang around on the site although there is a real world connection with events and local groups.

It's charitable status and overall look and feel gives it an air of authority making the information provided credible.

Weakness

Other than having no help page, the most relevant weakness for Bob and Roberta is that they could not possibly provide the volume and variety of content that the Vegetarian Society provides.

No site map either.

Discussion & Recommendations

The analysis has provided insights as to what works and some of the mistakes that are made by the websites likely to be visited by Dale and Margo. For each of the websites there is an essential "take away" or UVP.

- 1. All Recipes Search
- 2. My Dish Community
- 3. Vegetarian Society Authority
- 4. Vegan Family Niche

The Vegetarian Society provides all the information to do with the lifestyle but the volume of content is enormous and may well be far too much would be far too much for 2 people to generate therefore my recommendations is: -

Provide a **social community** website so that users can add their own content while building their up their own profiles.

Allow member users to rate **member added content**.

Make the member content searchable in the way that All Recipes has.

Allow the members ability to create **online profiles**.

Make it possible for members to message each other, set up **groups** and **meet up** providing an outside into the real world.

Have articles and contributions from **Bob and Roberta** in the form of a **blog** in the same way that Carol Savage does on My Dish.

What I didn't test for:-

A very detailed report could be provided for each of these.

- SEO
- Adherence to Standards and Accessibility

Appendix

Sources:

Books Information Design Desk Reference (2002) Christine Sevilla Sexy Web Design – (2009) Elliot Jay Stocks

On Social Media

Erin Malone - http://www.boxesandarrows.com/view/5-steps-to-building

Competitive Analysis Questions

IBM - http://www.ibm.com/developerworks/webservices/library/us-analysis.html

Brian Alt - <u>http://www.marketingexperiments.com/improving-website-</u> conversion/online-competitive-analysis.html

http://www.boxesandarrows.com/view/competitive_analysis_understanding_the_mar ket_context

Raw Data

Next Page

Heuristic Evalution - source: IBM, with additions from reputable sources

Website Name:		All Recipes		My Dish		Vegetarian Society	1	Vegan Family	Max Poss
	Score	Comment	Score	Comment	Score	Comment	Score	Comment	Score:
Hompage									
How informative is the home page?	4	pure information	5	good background story	4	good background story	2	not sure what's about	5
Does it set the proper context for visitors?	3	no background	5	searchable	4	searchable	3	initially	5
Is it just an annoying splash page with multimedia?									
How fast does it load?	4		3		5		3		5
Navigation									
Is the global navigation consistent from page to page?	4	Tabs not all	5		4	Slips into other related	4	Slips into other related	5
Do major sections have local navigation? Is it consistent?	5	working	5		4	websites, hard to get back	3	websites, hard to get back	5
	5	working	5		-	websites, hard to get back	5	websites, hard to get back	5
Site organization									
Is the site organization intuitive and easy to understand?	5		5		3		1		5
Links and labels									
Are labels on section headers and content groupings easy to understand?	5		5		3	far too many	2		5
Are links easy to distinguish from each other?	5		5		3		1		5
Or are they ambiguous and uninformative ("click here" or "white paper")?	5		5		4	Get lost	2		5
Are links spread out in documents, or gathered conveniently in sidebars or other groupings?	4		4		4		2		5
Search and search results							1		
Is the search engine easy to use?	5		5		5		0		5
Are there basic and advanced search functions?	4		5		2		0		5
What about search results?	5		5		2		0		5
Are they organized and easy to understand?	5		5		2		0		5
Do they give relevance weightings or provide context?	5		5		2		0		5
Do the search results remind you what you searched for?	5		5		4		0		5
Readability			-		-				
Is the font easy to read?	4		5		5		3		5
Are line lengths acceptable? Is the site easy to scan, with chunked information, or is it just solid blocks of text?	5 4		5 5		5 3		3 2		5 5
	4		5		3		2		5
Performance									
Overall, do pages load slowly or quickly?	4		4		4		4		5
Are graphics and applications like search and multimedia presentations optimized for easy Web viewing?	5		5		2		0		
									5
Content									
Is their sufficient depth and breadth of content offerings?	3	just recipes	4		5		4		5
Does the content seem to match the mission of the organization and the needs of the audience?	5		5		5		3		5
Is the site developing its own content or syndicating other sources?	4		5 4		5 5		4 3		5 5
Is there a good mix of in-depth material (detailed case studies, articles, and white papers) versus superficial content ?	2		4		э		3		э
Feedback									
Do the active parts (rollovers - navigation, search) provide sufficient feedback (Nielsen, Stocks)?	4	mostly text links							
		Tabs not consistant							
Authority									
Have credibility indicators been used effectively? (Alt)	4	star ratings	5	star ratings and	4	charitable status	1	family run	5
				stats on contributors					
Look and feel			_	testimonials					_
Does the site have an Effective Visual Design? (Withrow)	4		5		4		0		5
Does it reflect the Personality of the owners?	3		5		3		4	Hippies	5
Help and documentation									
Does the site provide sufficient Help? (Nielsen, Withrow)	4	long list	1	contact	1	contact	1	contact	5
		although in footer		oomaat	•	Soniast		contact	Ŭ
Social Media Content									
Does the site provide the 5 things necessary to make it a community? (Malone)			1				1		
A reason to be there	5		5		5		0		5
Online Identity	4		5		1		0		5
Something to do	5		5		3		0		5
Real life connection	2		5		5		0		5
Moderation and member moderation	2		5		1		0		5
Quick links to Bookmarking?	0		4		0		0		5
Quick links to Bookmarking? Quick links to join, twitter or newletter	3		4		0		1		5 5
זיבעוטא ווווזיס נט וטווו, נשוננט טו וופשוכונטו	149		168		124		56		- 1
	All Rec	cipes	My Dish	1		rian Society	Vegan	Family	180
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Brief

To provide an online resource and community targeting people who are vegetarian or are interested in the vegetarian lifestyle.

A place where Bob and Roberta can publish their views, ideas, and articles that will serve to educate users of the site.

A place where like-minded people can meet, share recipes, experiences and related positive vegetarian stories.

Technical Functionality

Database driven community website written in PHP & MySQL with lifestyle articles added by Bob and Roberta with additions from their members.

Users can:-

- Join/ Sign Up
- Upload recipes
- Rate recipes, members contribution, and articles
- Add articles
- Share recipes and articles on other social media sites.
- Discover recipes through different search filters and methods
- Rate and Post reviews on vegetarian restaurants
- Meet up at social events advertised on the community page
- Discover vegetarian restaurants through the directory
- Convert recipe ingredients to a shopping list
- Print out recipes in printer friendly format
- Print out recipes in the format of a supermarket shopping list showing what ingredients to buy in the right packet sizes
- Post positive experiences via twitter

For Advertisers:-

- Display advertising Right Skyscraper advert
- Directory Listings for vegetarian restaurants

Content Requirements -Post Competitive Analysis

After the Competitive Analysis the additional content I propose is as following.

Main Global Navigation - links to 5 pages

Home, Contributors/about/Community, Restaurants, Articles/blog, Submit a recipe

Header

Global Navigation Member login Help

Footer

Global Navigation Help Contact Advertise with us (how to advertise on the site) Legal Privacy Site map Twitter link Facebook link

Content for each page

Home

Featured Recipes that have been rated by members search filters (time, difficulty, kids, desert) and search box Listing search results and details From Detailed individual listing click through to shopping list which shows the ingredients in their supermarket packet form With the recipe details display sources i.e. supermarket PDF and printer friendly version of recipe details.

Contributors/about/Community

Feature member contributors About section for Bob and Roberta Find a chef/cook (make friends) Forum Twitter feed or similar showing experiences/successes.

Restaurant Featured Restaurants search filters (location, cost, meat/vegetarian) and search box Paid adverts for restaurants

Articles/blog

Lifestyle articles search filters and search box

Submit a recipe

Login / join form HTML form with image upload

Footer

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Healthy Ideas Site Map



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Home Community Restaurants Blog Submit a recipe

Join

Help

Q Search

login



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Home Community Restaurants Blog Submit a recipe



Q Search

<u>Join</u>

<u>Help</u>

login

Ingredients

Health

Time

Family

Difficulty

Home Community Restaurants Blog Submit a recipe

Recipe Search ★★★★☆ Vegetable Curry Search Filter Created By peppers Mushrooms Print Share low fat low sugar 199x353 5 Advertisement 10mins half hour hour Ingredients Lorem ipsum dolor sit amet, maiores ornare ac fermentum, imperdiet ut vivamus a, nam lectus at nunc. Cum quam euismod sem, Ingredient One semper ut potenti pellentesque auisque. Ingredient Two Dinner lunch box **Ingredient Three** How to Ingredient four Ingredient five Lorem ipsum dolor sit amet, Ingredient six maiores ornare ac fermentum, easy challenge imperdiet ut vivamus a, Ingredient seven nam lectus at nunc. treats peppers mushrooms Ingredient eight Cum quam euismod sem, articles carrot cakes curry semper ut potenti thai chinese soup smoothies pellentesque quisque. In eget sapien sed, kids easy party eating out sit duis vestibulum ultricies, placerat morbi amet vel, nullam in in lorem vel. dinner for two pasta In molestie elit dui dictum, christmas birthdays healthy raesent nascetur pulvinar sed, starters **dips** quick low fat in dolor pede in aliquam Make shopping list low sugar special occasion lunch box desserts low cost bbg cake fruit snacks \$ rate this recipe

Home Community Restaurants Blog Submit a recipe Facebook | Twitter | Delicious Contact Advertise Legal Terms and Conditions Privacy Site map <u>Help</u>

Q Search

login

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Home Community Restaurants Blog Submit a recipe



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C Healthy ideas

Interesting Article

January 1st 2010

Lorem ipsum dolor sit amet, maiores ornare ac fermentum, imperdiet ut vivamus a, nam lectus at nunc. Cum quam euismod sem, semper ut potenti pellentesque quisque. In eget sapien sed, sit duis vestibulum ultricies, placerat morbi amet vel, nullam in in lorem vel. In molestie elit dui dictum, praesent nascetur pulvinar sed, in dolor pede in aliquam, risus nec error quis pharetra.



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Posted By:-

Roberta

Older Interesting Article January 1st 2010

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Q Search

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Home Community Restaurants Blog	<u>g</u> <u>Submit a recipe</u>		loc	gin <u>Join Hel</u> g
Q Recipe Search	Your Recipe is called	Recipe Title		
Search Filter Ingredients peppers Mushrooms Health	Туре	 party food <	ugar	
low fat low sugar Time 10mins half hour hour	Uplload a photo	ext browse	\mathbb{Z}	199x353 Advertisement
Family	Upload Photo			
Dinner lunch box	Quantity Ingredie Quantity	nts Ingredients	⊐	
Difficulty	Quantity	Ingredients		
easy challenge	Quantity	Ingredients		eats peppers mushrooms
	Quantity	Ingredients	tha	ticles carrot cakes curry ai chinese soup smoothies ds easy party eating out
	Instructions	(more ingredied	ch sta lo lur	nner for two pasta nristmas birthdays healthy arters dips quick low fat w sugar special occasion nch box desserts low cost og cake fruit snacks









Project 4 - Healthy Ideas



Font Arial

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ew Chef: Cazy		
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Join now	23 26 27 28 29 30	
	Show Current Date	



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